

Government of West Bengal Paschim Banga Sarva Siksha Mission District Project Office North 24 Parganas



No. S-11034(17)/1/2011-SSM/66195

Date: 15.05.2013

NOTICE INVITING TENDER

Sealed tenders are hereby invited from the authorized vendor for providing Annual Maintenance service for entire computer setup of Sarva Siksha Mission, North 24 Parganas. The detail of the entire computer set up is as follows-

Sl.No.	Items	Specification	Quantity
1.	Server	Intel Xeon Dual core 30	1
		Ghz, 2.0 GB RAM, 160GB HDD	
2.	Desktop PC (HP/ACER)	Intel Core i3 / Intel core 2 Duo/ Intel Pentium 4	22
3.	Laserjet Printer	HP 3005	4
4.	UPS	650/600 V.A	22
5.	Scanner	Hp scanjet 2300	1
6.	Switch	D-Link 16 port	1
7.	Laptop ⁴	HP, Compaq	2
8.	Router	Net Gear (wireless)	1

^{**} The terms and condition are as follows-

- 1. The said service is without spare in nature.
- 2. Payment will be made quarterly.
- 3. Bill should be submitted within seven (7) days from the date of completion of work.
- 4. The agency shall do routine checkup (preventive maintenance) of all things under AMC.
- 5. In case of bad quality of service caused by any commission or omission by the agency, the authority of District Project Office, Sarva Siksha Mission, North 24 Parganas shall have full liberty to get the job completed to the satisfaction by engaging any other agency according to the choice of the District Project Office, Sarva Siksha Mission, North 24 Parganas and on every such occasion the agency shall be liable to bear the entire cost incurred for the said job.
- 6. The agency would be required to maintain a log of all complaints received through phone/ fax/ e-mail. Failure to act on complaints would be treated as non performance and may result in imposition of penalties.
- 7. The rates are to be furnished against each item including all taxes and other charges (if any).
- 8. Each bidder shall submit only one tender.
- 9. Tenderers must have to submit self attested Photo copies of up-to-date Trade License, VAT registration, PAN Card and necessary ITR for current year with tender paper along with credential (successful completion) certificate of AMC service wherein value of work order exceed Rs.50000.00 from any Government Department.
- 10. The Tender papers will be obtained from http://north24parganas.gov.in till 21.5.2013 up to 4.00 p.m.



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- 11. The same should be furnished along with tender notice, financial & technical bid form. A demand draft of Rs. 10000.00 (Ten thousand only) in favour of "Sarva Siksha Mission, North 24 Parganas" has also to be submitted as Earnest Money. Offers will be opened on 24.5.2013 at 3.00 pm.
- 12. The Earnest Money will be refunded back on final completion of the Tender process, only on proper claim by the quotationer. The Earnest Money will be treated as Security Deposit for the selected quotationer, which will be released at the time of release of Security Deposit. Non submission of Earnest Money will summarily lead to rejection of the Bid. Also, proper documents are to be furnished in case of claiming exemption from the same.
- 13. The lowest quoting bidder will be determined on the basis of lowest total rate.

District Project Office Sarva Siksha Mission North 24 Parganas