**INVITATION FOR EXPRESSION OF INTEREST (EOI) FOR AMC SERVICE**

Paschim Banga Sarva Siksha Mission, North 24 Parganas invites Expression of Interest from interested IT service providers for Annual Maintenance Contract of entire hardware setup. Detail of the entire computer set up is as follows-

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Items</th>
<th>Specification</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Desktop PC (HP/ACER)</td>
<td>Intel Core i3 / Intel core 2 Duo/Intel Pentium 4</td>
<td>20</td>
</tr>
<tr>
<td>2.</td>
<td>Laserjet Printer</td>
<td>HP 3005</td>
<td>2</td>
</tr>
<tr>
<td>3.</td>
<td>UPS</td>
<td>650/600 V.A</td>
<td>20</td>
</tr>
<tr>
<td>4.</td>
<td>Scanner</td>
<td>Hp scanjet 2300</td>
<td>1</td>
</tr>
<tr>
<td>5.</td>
<td>Switch</td>
<td>D-Link 16 port</td>
<td>1</td>
</tr>
<tr>
<td>6.</td>
<td>Laptop</td>
<td>HP</td>
<td>1</td>
</tr>
<tr>
<td>7.</td>
<td>Router</td>
<td>Net Gear (wireless)</td>
<td>1</td>
</tr>
</tbody>
</table>

**The terms and condition are as follows-**

1. The said service is without spare in nature.
2. Payment will be made quarterly.
3. Bill should be submitted within seven (7) days from the date of completion of work.
4. The agency shall do routine checkup (preventive maintenance) of all things under AMC.
5. In case of bad quality of service provided by any commission or omission by the agency, the authority of District Project Office, Sarva Siksha Mission, North 24 Parganas shall have full liberty to get the job completed to the satisfaction by engaging any other agency according to the choice of the District Project Office, Sarva Siksha Mission, North 24 Parganas and on every such occasion the agency shall be liable to bear the entire cost incurred for the said job.
6. The agency would be required to maintain a log of all complaints received through phone/ fax/ e-mail. Failure to act on complaints would be treated as non-performance and may result in imposition of penalties.
7. The rates are to be offered against each item including all taxes and other charges (if any).
8. Each bidder shall submit his/her rate of offer only.
9. Tenderers must have to submit self attested Photo copies of up-to-date Trade License, VAT registration, PAN Card and necessary ITR for current year with tender paper along with credential (successful completion) certificate of AMC service wherein value of work order exceed Rs.50000.00 from any Government Department.
10. The Tender papers will be obtained from http://north24parganas.gov.in till 26.6.2015 up to 4.00 p.m.
11. The same should be furnished along with tender notice, financial & technical bid form. Offers will be opened on 8.7.2015 at 3.00 pm.

12. The lowest quoting bidder will be determined on the basis of lowest total rate.

No. S-11034(17)/1/2011-SSM/119032(8)                          Date: 23.06.2015

Copy forwarded for information to the-

1. DIO, NIC, North 24 Parganas with a request to upload the notice in district NIC webportal.
2. D.I of Schools(Secondary), Barasat, North 24 Parganas
3. D.I of Schools (Secondary), Barrackpore, North 24 Parganas
4. D.I of Schools (Primary), North 24 Parganas
5. C.A to the Sahadhipati, Zilla Parishad, North 24 Parganas
6. C.A to the District Magistrate, North 24 Parganas
7. C.A to the Additional District Magistrate, PBSSM, North 24 Parganas
8. FAO, PBSSM, North 24 Parganas, to monitor the entire EOI process and related financial matter.